

| WI | Version 4.0.9 Feature List |
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| | Pay Now button. |
| | No need to ask members for new credit card! When a member payment fails, you now |
| | have the option of including a "pay now" link in the email or SMS message allowing them |
| | to click to pay from their phone or computer. You can also add the link to the Statement |
| | email/SMS (sent to members with no payment method on file). When a member pays |
| | from the link, they also have the option of designating the new payment method as the |
| | primary payment method going forward. Integrated pay processing required. To add the |
| | link to your failed payment/Statement email and SMS notifications, edit those in the OE |
| 9525 | tier→Settings→Email Notifications → click to edit |
| | Pinned Notes |
| | Every Member record now has a "pinned" note. This note stays at the top of the member |
| | notes at all times. The idea is to store important member info here so you don't have to |
| | scroll through all the member notes to find it. The pinned note also appears on a |
| 11439 | member's calendared appointment for easy reference from the calendar. |
| | Flagged Notes |
| | Need to flag a note in a member record to remind you to follow up with an issue? Now |
| | you can! |
| | When flagged, it will appear at the top of the notes list. When the issue you flagged is |
| 11439 | resolved, unflag it and it will drop down in the list by date created. |
| | Task and Sessions Calendar Changes |
| | For appointments/tasks/sessions scheduled on your iGo calendar, when you click to |
| | expand the appointment, the appointment will show membership plan, end date of the |
| | plan, member status and pinned notes. There's also a button you can click to jump to the |
| 11440 | member record if you need to see more. |
| | Electronic Agreement Improvements |
| | Several tweaks were made to improve the electronic agreements feature in iGo. |
| | Electronic Agreement signature can now be included in the member signup process. |
| | Option to text or email agreement for signature instead of having to sign with your mouse. |
| | When a member is buying a membership online, there is now an option to add an |
| | agreement for them to sign (i.e., a waiver). |
| | Signature block includes member name. |
| | Agreement signature block includes date/time signed and IP address. |
| 11395 | Signed agreement PDFs stored in member record as usual, but now viewable. |
| | Referral credit for Members. |
| | You can now set up a referral credit for your members when they refer a member. Once |
| | set up, if you sell a new membership and select the member who referred the new |
| | member in the "referred by" box, then the credit you set up at the OE tier will be |
| | automatically added as a credit to the referring member's account. To set up a referral |
| | credit, go to OE Tier→Club→View All→ Click the club number hot link →Settings→Enter |
| 10044 | Referral Credit Amount and Save |
| 10944 | Attendance panel carelling |
| 11254 | Attendance panel scrolling. You can now scroll the Attendance Panel to see ALL attendance for the day. |
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| 11180 | Punch Card members to go Terminated when out of punches. |



| | When all the punches in punch card membership are used up, the membership |
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| | terminates. |
| 10123 | Punch Card Report now shows remaining punches on punch card memberships. |
| | Weigh & Measure Day. |
| | You can now set a Weigh and Measure day for your members to remind them and you to |
| | take measurements. Under the Weights and Measures tab in the member record, click the |
| | Add Weigh and Measure Day button to add it. Select the day of the month you want it to |
| | appear. When a member scans in, the Welcome Screen will remind them it is Weigh and |
| | Measure day, and the member will be flagged on the Attendance panel. There's also a |
| 11229 | member email and SMS reminder you can activate in the OE tier. |
| | Removed Club Number from From in Email Notifications. |
| 10000 | Several clients reported it was kind of annoying to have the club number in the Email From |
| 10999 | line, so we removed it. |
| 9681 | Email Notifications Editable at Corp Tier Only. Email notification description no longer |
| 9001 | editable. Was causing some confusion when edited. Email subject line remains editable. Add Task Notes to Member Records Notes |
| | When you add a note to a member's scheduled task, the note now appears in the note list |
| 10808 | in the member's record. |
| 10000 | Hide/Disable all SMS settings |
| 11136 | When SMS is not enabled, SMS settings and options are no longer visible. |
| | Active Additional Services Report Filter. |
| 11342 | You can now filter the report by specific additional services you want to see. |
| | OE tier Dashboard Revenue report total column |
| 10717 | Revenue Dashboard now has a Total column. |
| | Discount name on receipt. |
| | Group Discount name (i.e. Senior discount) now appears next to the Discount on Receipt. |
| 11300 | Group discounts can be set up at the OE tier FYI. OE Tier→Masters→Group |
| | View Document |
| 44000 | In the Member Record Documents Tab, any uploaded PDF or JPG file is now viewable by |
| 11393 | clicking it. Previously the only way to view it was to download and open it. |
| | Add Agreement Type Column to Member's record general tab. |
| | When viewing the General Tab of the Member's Record, you will notice a column for agreement type has been added. This helps distinguish punch card and other types of |
| 9460 | agreements. |
| 5-100 | Hyperlink member names in CRM. |
| | When viewing the various lists available under the CRM button, the member name is now a |
| 11319 | hyperlink that jumps to the member record when clicked. |
| | Add Payment Method to Tax Report |
| 11398 | The tax report now lists the payment method for each transaction. |
| | Membership Plan update warning. |
| | When updating the price of a Membership plan, the price does not change for all that have |
| 11299 | been sold. When it is changed now, a warning pops up to remind you. |
| | OE Tier Dashboard - charts embedded |
| | The OE Tier dashboard reports for Revenue, New Members and OK members now includes |
| 11215 | a chart to help you see the trends for your club. |



| | Disable editing Billing Type for Agreements When an agreement is set up as recurring or prepaid, and it has been sold to a member, |
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| | you cannot edit the agreement to a different billing type. It caused some issues when this |
| 10757 | occurred. If you want to change billing type, set up a new agreement. |
| | Address field added to New Member by Date Range and Membership |
| 11379 | Expiration/Termination reports |
| | Extra Statuses for Prospects |
| | To help distinguish different levels of prospect interest as they move through your |
| 11181 | marketing and sales process, a prospect number system has been added. |
| | Add Date of Invoice on Receipt |
| | Date of invoice now appears on payment receipt. Previously, when paying multiple |
| | invoices, it was difficult to determine dates of prior invoices paid because invoice dates |
| 11317 | were not included. |
| 11408 | Mass Messaging now an option you can restrict in employee security profiles. |