

Dear iGo Figure User,

**We are pleased to announce the fix for the iGo Figure Version 2!**

Please follow these steps below based on your situation to update:

**If you are currently down and cannot launch the software due to various error messages, please complete the following steps:**

1. [Click here](#) and choose to **Save** to your desktop. You will want to right click on this file select **Properties** and click **Unblock** if you see that option. If not, continue to the next step.  
*Note: If you do not have internet at the club, you will need to save this file to an external device and take it to the club.*
2. Restart your computer.
3. Go to **My Computer**, then **Local Disc (C)**, then **Program Files**, and you will see a **Curves** folder. Right-click on the Curves folder and select **Rename**. Click by the end of the word "Curves" and type **0215** and press **Enter**. This will rename the folder to **Curves0215**. You have completed that step, so close that Window.
4. Click on **Start** and then select **Control Panel**. Select **Add/Remove Programs** and click on **Go Figure 2.08.1**. Click **Change**, select **Repair**, and follow the simple, on-screen instructions. Close all windows.
5. Click on **Start**, select **All Programs** or **Programs**, select **GoFigure**, select **Utilities**, and click on **BackupRestore**.
6. Select **Restore** and click **Browse** and find the backup you wish to restore. Double-click on this backup and click **Restore**.  
*Note: Be sure you check the date on the file by right-clicking and going to **Properties**. Also, if you receive an error message upon Restore, please try a previous backup.*
7. Double-click on the file that you saved called **v2085.exe**. The file will run itself after you double-click.
8. Launch the application.

**If you are currently using the software on Version 2.08.3 or Version 2.08.4, please complete the following steps:**

1. [Click here](#) and choose to **Save** to your desktop. You will want to right click on this file select **Properties** and click **Unblock** if you see that option. If not, continue to the next step  
*Note: If you do not have internet at the club, you will need to save this file to an external device and take it to the club.*
2. Restart your computer.
3. Double-click on the file that you saved called **v2085.exe**. The file will run itself after you double-click.
4. Launch the application.

Feel free to contact us if you have any questions or need help. Due to the high call and chat volume you may want to consider emailing [support@igofigure.com](mailto:support@igofigure.com). We'll be glad to assist you.

**Best regards,**

**Go Figure Technical Support**

